



Your Enclosure Source®

Damage Policy

Damaged Material

All products are inspected before shipping, ensuring the quality and adequacy of the packaging prior to being loaded. The consignee will be responsible for the freight enroute and file any claims if necessary.

*Saginaw Control & Engineering will not be responsible for any physical damage to the shipment if it is not inspected at the time of delivery and damages or suspected damages are not clearly noted on the freight carrier's paperwork at the time of delivery, and reported immediately to SCE.

Above instructions are clearly marked on every package sent.

Recipients' Responsibility

As the recipient of the product, it is the recipients' responsibility to perform a receiving inspection. SCE cannot claim what we did not witness; only the recipient can.

SCE does not expect the recipient to un-package product at the time of delivery, we do expect that you always check your delivery for shortages or signs of damage every time you receive a shipment – look for signs of damage to the packaging, pallet or wrap. If you discover a problem, bring it to the driver's attention immediately and note any exceptions on the delivery receipt. It has been our experience with the electrical enclosures we provide, you can not severely damage, dent or gouge the steel product without visible signs of damage to the packaging, pallet or wrap.

*Noting "Subject to Inspection" or "Possible Hidden Damage" on the Delivery Receipt is not a notation of damage.

The recipients' signature on a Freight Delivery Receipt that has no exceptions otherwise noted means the shipment was received in good order as stated on the freight delivery receipt.

Lower Portion of Freight Carriers' Delivery Receipts:

FedEx Freight

ACCESSORIAL SERVICES PERFORMED:		
<input type="checkbox"/> INSIDE DELIVERY	<input type="checkbox"/> SORT & SEGREGATE	<input type="checkbox"/> DETENTION
<input type="checkbox"/> RESIDENTIAL-LIMITED ACCESS	<input type="checkbox"/> LIFT GATE	<input type="checkbox"/> OTHERS
Delv. Driver & #:		
Date:	Arrive:	Depart:
# of Skids:	# of Pcs:	OS&D #:
Shipment received in apparent good order with wrap intact unless otherwise noted.		
Received by:		
<input type="checkbox"/> Over <input type="checkbox"/> Damage Exceptions: <input type="checkbox"/> Short <input type="checkbox"/> Wrap Broken		

XPO Logistics

<input type="checkbox"/> INSIDE DELIVERY	<input type="checkbox"/> LIFT GATE SERVICE	<input type="checkbox"/> RESIDENTIAL DELIVERY	<input type="checkbox"/> CONSTRUCTION/UTILITY SITE
SHRINK WRAP INTACT? <input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A	DELIVERED _____ PCS	TIME _____	CONSIGNEE SIGNATURE _____
PRINT CONSIGNEE NAME _____		DATE / /	
RECEIVED _____ PIECES ABOVE DESCRIBED FREIGHT IN GOOD ORDER EXCEPT AS NOTED.		DRIVER _____	
SUBJECT TO THE TERMS AND CONDITIONS HEREIN AND TARIFF CNWY-199 IN EFFECT ON DATE OF SHIPMENT			



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Refused/Noted Damage at Time of Delivery – Saginaw Control & Engineering will be responsible for any repair parts, replacement parts or repair costs as well as freight charges incurred and the filing of damage claims with the freight carrier provided damage is clearly noted on the freight carrier's delivery receipt at the time of delivery.

*Noting “Subject to Inspection” or “Possible Hidden Damage” on the Delivery Receipt is not a notation of damage.

Repair Parts – Will ship no charge, freight allowed.

Repair Costs – Repair costs must be approved by SCE prior to proceeding with any repairs.

Stock Replacement – Customer will be invoiced for the replacement part and a credit will be issued for the returned part, ship freight allowed. RMA will be sent to return damaged product to Saginaw, freight collect.

CSE or Custom – RMA will be sent to return damaged part to Saginaw for rework, freight collect.

***Damage Not Noted at Time of Delivery** – Saginaw Control & Engineering will not be responsible for any damage if not clearly noted on the freight carrier's delivery receipt at the time of delivery, and reported immediately to the freight carrier and SCE. A Customer/Recipient that has signed a freight carrier's delivery receipt as clear with no exceptions or noted damage is responsible for this product. Customer/Recipient will be required to purchase any repair parts, replacement parts or pay repair cost as well as all freight charges incurred and is responsible for the filing of any concealed damage claims with the freight carrier.

All product is inspected before shipping, ensuring the quality and adequacy of the packaging prior to being loaded. The packaging used by Saginaw Control & Engineering has been approved by the freight carrier; freight carrier is responsible for the product from Saginaw Control & Engineering to the destination. If Customer/Recipient has signed a freight carrier's delivery receipt as clear with no exceptions or noted damage, it means that the product was received in good order; proof that the damage occurred in transit and not in their possession is the Customers/Recipients responsibility in order to collect on a claim.

Repair Parts – SCE can quote repair part(s) and a new or revised Purchase Order will need to be sent to order the parts.

Stock Replacement – SCE can quote replacement part(s) and a new or revised Purchase Order will need to be sent to order the parts, no parts will need to be returned to SCE.

CSE or Custom Rework and Return – Detailed information and photos will be required to determine feasibility of repair and a quote for the rework costs will be sent to the customer. A new or revised Purchase Order will need to be sent to rework parts.

All freight cost are the customer's responsibility.

Exception – UPS and FedEx Ground small package shipments; customer has to report damage to Saginaw Control & Engineering due to the nature of the handling and packaging of these shipments.

Saginaw Control & Engineering will be responsible for any repair parts, replacement parts or repair cost as well as freight charges incurred and the filing of damage claims with the freight carrier, provided the damage is reported within a 24 hour period.

Repair Parts – Will ship no charge, freight allowed.

Repair Costs – Repair costs must be approved by SCE prior to proceeding with any repairs.

Stock Replacement – Customer will be invoiced for the replacement part and a credit will be issued for the returned part, ship freight allowed. RMA will be sent to return damaged product to Saginaw, freight collect.

CSE or Custom – RMA will be sent to return damaged part to Saginaw for rework, freight collect.